How to purchase a rail pass

1. Start to purchase.

JR KYUSHU RAIL PASS		Purchase the Rail Pas	s Seat Reservation	Confirm/Change/Refund
Available for reservation	Jun. 07	17:56	Jun. 07	17:56
Reservation can be made from 05:30 to 23:00 at Japan Standard Time (Tokyo).	Japan Standard Time (Tokyo)		Time based on operating a	ystem settings

On this website, you can purchase the JR Kyushu Rail Pass and make a seat reservation of popular trains in Kyushu. When you make a seat reservation, it's necessary to purchase the Kyushu Rail Pass on this website or at designated travel agencies.



2.	Confirm the user agreement.
	Agreement(s)
	Diapanese Terms and Liser Agreement(PDF)
	All English versions provided for reference purposes only. In any event, the Japanese version shall prevail.
	JR Kyushu Rail Pass Online Booking Terms and User Agreement (Enacted on August 1, 2017)
	Kyushu Railway Company (hereinafter referred to as "JR Kyushu") stipulates the JR Kyushu Rail Pass Online Booking Terms and User Agreement (hereinafter referred to as the "Terms and User Agreement") as shown below for the use of JR Kyushu Rail Pass Online Booking, which JR Kyushu operates for foreigners visiting Japan.
	Article 1(Scope of Application)
	1. The Terms and User Agreement shall apply to customers (hereinafter referred to as the "User") who use the service (hereinafter referred to as the "Online Booking service") provided by JR Kyushu through JR Kyushu Rail Pass Online Booking.
	2. With regard to the use of the Online Booking service, the User shall comply with the Terms and User Agreement in good faith.
	Article 2(Date and Time)
	Unless otherwise specified, the dates and times shown in the Terms and User Adreement shall be based on Japan Standard Time.
	Article 25(Governing Law and Jurisdiction)
	1. Any and all disputes arising between the User and JR Kyushu shall be settled in good faith between the parties.
	shall be submitted to the exclusive jurisdiction of the Fukuoka District Court or the
	Article 26(Effective Date of Terms and User Agreement) "Agree". Then click "Next".
	The Terms and User Agreement shall come into effect at 10:00 on August 1, 2017 in Japan Stand
	Agree
	Back Next

3. Enter your e-mail address to receive a confirmation e-mail.

Input of	Email-Addres	ss Confirmati	on		
Email Address Confirmation	2 Purchase Information Entry	3 Customer Information Entry	4 Credit Card Information Entry	5 Confirm Reservation Details	6 Reserved
Out of reservation time We will send you a tes We will send a test em	e. Reservation request will be t message to confirm that yo ail from our domain (jrkyush	r neid. ur email address is valid. Ple u.co.jp). Be sure that your d	ase enter your email addres evice is set to accept emails	Enter your e-	mail address and
Required indicates that	entry is required.	_		onone region	51.

4. When the screen like below is displayed, a confirmation e-mail will be sent to the registered e-mail address. Please check your e-mail.



To Top Page

5. Example of the automatically sent confirmation e-mail

[JR Kyushu Rail Pass] Your emai (C01) 今日 11:51	l address has been confirmed.
Thank you for using our JR Kyushu Rail Pas	s Online Booking.
Your email address has been confirmed.	
Please go to the following web address to c https://kyushurailpass.jrkyushu.co.jp/reserv code=Gyposmwtq017100000008766	<u>ve/purchaseInput/?</u>
ID Kuushu Dail Dass Online Beeking	
https://kyushurailpass.jrkyushu.co.jp/reserv	Access the URL described in the e-mail.
* This email was sent from a send-only acc	ount.
* This email was sent by the JR Kyushu Rai	Pass Online Booking. If you have received
this email in error, please inform us of the e	rror and then delete this message. Thank
you. Contact: <u>https://kyushurailpass.jrkyushu.c</u>	o.jp/reserve/InquiryPublicEmailInputPage

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6. Enter purchase information.

Purcha	se	Info	orm	atic	n E	Intr	y			-					
								E	Enter "Usage Start Date", "Ticket Type", "Number						
										C	of peo	ppl	e to reserve (Adu	llt(s)/Child(ren))'	
			0				3			_ \	You c	an	set up to 7 peop	le in total.	
Email Address			Purchas	se		c	Custom	ier		-	Thon (cli	ck "Nevt"		
Confirmation		I	nformat Entry	ion		In	format Entry	tion /		L	men		CK NEXT.		
Required indicates	that e	entry is r	equired									L			
Usage Start Da	ate (]a	nan Sta	andard	Time)		Ticke	t Type	Reg	uired						
Required						Plea	ase se	elect.							
yyyy/MM/dd					#	Adult	(e) 10			Child	(son) 10V	0			
-						Mund	(3) JP			Child	(ren) JPT	0			
Adult(s) Requ	uired			Chil	d(ren)	Requ	ired								
- 1	+				0		•								
Can reserve for un	a to 7 n	arcons													
contreserve for op															
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Note: Online reservation for a JR Kyushu Rail Pass can be made from 10 am (Japan time) 1 month before the usage start date.

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7. Enter information about purchaser and user.

Customer Informatio	n Entry	
Email Address Confirmation Required indicates that entry is required. Enter information about purchaser (re	3 Customer Information Entry presentative for rese	The purchaser needs to be a credit card holder. Also, the purchaser needs to be a user. The purchaser's name will be automatically displayed in the first user's column.
* Enter name as shown on passport. First Name	Middle Name	Last Name Required
Email Address		
Enter User Information. Omit middle name	Enter "Name and "Passpor	", "Date of Birth", "Country/Region (Nationality)" t No." described on the passport(s).
1 Adult(s) Enter information as shown on p	assport. Middle Name	Last Name Required
Date of Birth Required yyyy/MM/dd	Country/Region Please select.	Required Passport No. Required
4 Child(ren). Enter information as shown or	n en	
Note: <u>A user needs to be a non-</u> visiting Japan for the purpose of a on a short-stay visa.	Japanese citiz	en who is Last Name Required I traveling
Otherwise, we may not issue the n	reserved pass.	the checkbox. Then click "Next".
Back	тонн эгау штэарап.	Next

8. Enter credit card information used for settlement.

Credit C	Card Inforr	nation Ent	ry		
Email Address Confirmation	Purchase Information Entry	Customer Information Entry	Credit Card Information Entry	5 Confirm Reservation Details	6 Reserved
Usable Card(s) V/SA	D EI 🚾 🔐	PC 🦻 🚾 🎘		
* When receivin	g the reserved rail pass	s, you need to bring the	e credit card registered	at the time of purchase.	
Term of Validit	ty (MM/YYYY) Requi	red 7 –	Card Company Rec	quired	•
The above for settlement	is the purchaser's cred at the time of purchase	it card. When receiving and present it.	a ticket(s), the purchas	ser must bring the credit	card used
Back		\square		Next	
Enter your cre Read the cau *The credit c *You (the pu receive the r	edit card's "Card tion notes and o ard must be th rchaser) need eserved pass a	d No.", "Term of check the check he purchaser's to present the at a designated	Validity and "Ca box. Then click own. credit card use I JR Kyushu co	ard Company". "Next". ed for settlemer punter.	nt when you

How to purchase a rail pass

9. Confirm the contents of reservation.

Confirm				
Email Address Confirmation Entry	se Customer ion Information Entry	Credit Card Information Entry	Confirm Reservation Details	6 Reserved
OK to reserve Rail Pass as indicate	d below?			
Application Details				
Ticket Type		Number of Persons	in Reservation	
All Kyushu Area Pass 3 da	ays	3 Passenger(s)(Adult(s): 2 / Child(ren):	1)
Payment Amount		Usage Start Date (Japan Standard Time)	
JPY 37,500		2018/01/27		
		,,,		
Purchaser Information	n			
Name				
Kyushu A				
Email Address				
Credit Card Details				
Card No.	Credit Card Compan	У	Term of Validity (MM/YYYY)	
****_***_***-1002	UC,Master,VISA		09/2022	
User Information				
1 Adult		2 Adult		
Kyushu A		Kyushu B		
Date of Birth	1989/01/01	Date of Birth	1989	/01/01
Country (Declar	Koroa Bopublic of	Country (Decion	1909	Taiwan
Country/Region	Korea, Republic of	Country/Region	2400	Talwan
Passport No.	A12345678	Passport No.	B123	45678
3 Child				
Kanahar C				
Kyushu C				
Date of Birth	2017/01/01			
Country/Region	Hong Kong			
Passport No.	C12345678		Confirm the conte	ents of reservation.
			If it is correct, clic	k "Reserve (Pay)".
			┕─┑ ╭	
I would like to receive occas	ional promotional emails from k	(yushu Railway Comp	any.	
Back			Reserve (Pay)	

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10. Reservation completed.	Note: If you request from 23: 00 to 5: 30 (Japan time),
Reservation Completed	we will keep the reservation request on hold and inform the result the next morning by e-mail.
Email Address Purchase Customer Confirmation Information Entry Entry	Credit Card Confirm Reserved Informati Entry Information tails
Reserved (paid). URL address (link) to e-Ticket has been sent to the email address	Entry ; you registered.
Reservation Details	
Reservation Receipt No. R00017120004449	KRP(Kyushu Rail Pass) Reservation No. K00017120004449 Your KRP Reservation No.
Application Details	
Ticket Type	Number of Persons in Reservation
All Kyushu Area Pass 3 days	3 Passenger(s)(Adult(s): 2 / Child(ren): 1)
Payment Amount JPY 37,500	Usage Start Date (Japan Standard Time) 2018/01/27
Purchaser Information	
Name	
Kyushu A	
Email Address	
Credit Card Details	
Card No. Credit Card Company	/ Term of Validity (MM/YYYY)
****_****_***-1002 UC,Master,VISA	09/2022
User Information	
1 Adult	2 Adult
Kyushu A	Kyushu B
Date of Birth 1989/01/01	Date of Birth 1989/01/01
Country/Region Korea, Republic of	Country/Region Taiwan Passoort No. B12345678
Pasportio.	
3 Child	
To print a receipt,	To print an e-Ticket.
click "To Receipt Print".	click "To eTicket Print".
To Page To Receipt Print	To eTicket Print

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11. Example of the automatically sent e-mail when reservation is completed

今日 10:10	has been issued. (C08)	
Mr./Ms.Kyushu A		
Thank you for using our JR Kyushu Rail Pass Online B	Booking.	
* Your reservation has been issued. The following reservation has been confirmed, and y accordingly. Purchaser name: Kyushu A Total amount: 37,500 (JPY)	rour credit card has been billed	
* Reservation details Date/time reservation was requested: 2017/12/27 16: Reservation No. 66036	:15 (Japan time)	_
For 2 adult(s) and 1 child(ren) Ticket name: All Kyushu Area Pass 3 days Usage start date: <u>2018/01/27</u>	Your KRP Reservation No.	
* KRP reservation No: K00017120004449 The KRP reservation No. will be required when pickir at our office.	ng up your JR Kyushu Rail Pass(es)	
* e-Ticket Please visit the following web page to view and print	t your e-ticket. Note that one e-	
https://kyushurailpass.jrkyushu.co.jp/reserve/Displa code=UDiMBicLNC171200000081058	<u>iyeTicket/?</u>	
Important:		
Important: * You cannot use the e-ticket itself to board a train. P exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the exchan passes	To display and print your e r e-tick ange of	e-Ticket, ⊢in the e-r
Important: * You cannot use the e-ticket itself to board a train. P exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the exchange passes. * When making the exchange, you will need to present	To display and print your e r e-tick access the URL described ange of nt (a) the e-ticket, (b) the credit	e-Ticket, ⊢in the e-ı
Important: * You cannot use the e-ticket itself to board a train. P exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the excha passes. * When making the exchange, you will need to preser card used to make the purchase, and (c) the passpor * You must make this exchange no later than your us	To display and print your e ar e-tick ange of nt (a) the e-ticket, (b) the credit rts of all travelers in the group. age start date. If for some reason	e-Ticket, ⊢in the e-ı
Important: * You cannot use the e-ticket itself to board a train. P exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the excha passes. * When making the exchange, you will need to preser card used to make the purchase, and (c) the passpor * You must make this exchange no later than your us you were unable to pick up your Rail Pass(es) by that the fellentement for the point of the pass of the fellentement for the pass of the fellentement for the pass of the fellentement of the pass of the fellentement of the pass of the pass of the fellentement of the pass	To display and print your e are -tick access the URL described ange of nt (a) the e-ticket, (b) the credit rts of all travelers in the group. age start date. If for some reason c date, please contact us through	e-Ticket, ⊢in the e-r
Important: * You cannot use the e-ticket itself to board a train. F exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the excha passes. * When making the exchange, you will need to preser card used to make the purchase, and (c) the passpor * You must make this exchange no later than your us you were unable to pick up your Rail Pass(es) by that the following web page. Contact: https://kyushurailpass.jrkyushu.co.jp/reser	To display and print your e ar e-tick ange of nt (a) the e-ticket, (b) the credit rts of all travelers in the group. age start date. If for some reason t date, please contact us through rve/InquiryPublicEmailInputPage	e-Ticket, ⊢in the e-r
Important: * You cannot use the e-ticket itself to board a train. F exchange office prior to boarding, and exchange you Pass(es). * All travelers in your group must appear at the exchange passes. * When making the exchange, you will need to presence card used to make the purchase, and (c) the passpor * You must make this exchange no later than your us you were unable to pick up your Rail Pass(es) by that the following web page. Contact: https://kyushurailpass.jrkyushu.co.jp/resence * Exchange must be made during normal business how	To display and print your e are etick ange of and a ccess the URL described and a ccess the URL described and a ccess the URL described and a ccess the URL described add a ccess the URL described access the URL described	e-Ticket, ⊢in the e-r
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How to purchase a rail pass

12. Example of the e-Ticket

*Printing your e-Ticket is recommended.

*Present it when you receive the reserved pass at a designated JR Kyushu counter.

JR KY JR-KYUSHU e-Ticket	USHU Online	Bool	AIL	, PAS	Displa:	y Date: rchase:	2017/12/ 2017/12/	27 16:16 (JST) 27 16:15 (JST)
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All Kyushu Area Pass 3 days			Adu Child	It(s) 2 (ren)]	JPY 37, 50)0	2018/0	1/27
User Information Name	Adult/Child	Date	of Birth	Τ	Country/Reg	ion		Passport No.
Kyushu A	Adult	1989/	/01/01	Korea, Re	epublic of			A12345678
Kyushu B	Adult	1989/	/01/01	Taiwan				B12345678
Kyushu C	Child	2017/	/01/01	Hong Kong	g			C12345678
Kyushu C Child 2017/01/01 Hong Kong C12345678 Seat Reservation(s) Seats for some trains may be reserved in advance, for an additional fee. Child Child 2017/01/01 Hong Kong C12345678 Seats for some trains may be reserved in advance, for an additional fee. If you would like to reserve seats, please visit JR Kyushu Rail Pass Online Booking. Please have your KRP reservation number handy so that you can provide it with your Seat Reservation(s). (https://kyushurailpass.jrkyushu.co.jp/reserve) NOTICE * Validity Admitted under entry status "TEMPORARY VISITOR" * To change or cancel To make changes to your Rail Pass(es), or to cancel them for a refund, please complete the relevant procedure at our online sales service no later than usage start date. Please note that a refund service charge will be applied when a reservation is canceled. If you are reducing the number of travelers, the refund service charge will be applied for each individual withdrawn from the group. * Inquiries Please access JR Kyushu Rail Pass Online Booking and submit your query or comment using the online form. Please have your KRP reservation number handy so that you can provide it with your query. (Inttps://kyushurailpass.jrkyushu.co.jp/reserve) KYUSHU RAILWAY COMPANY KYUSHU RAILWAY COMPANY								
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